

Friends of the Chicago River



407 SOUTH DEARBORN • SUITE 1580 • CHICAGO, ILLINOIS 60605-1119
TEL. (312) 939-0490 • FAX (312) 939-0931 • WWW.CHICAGORIVER.ORG

Canoe Trip Cancellation Policy

If you cancel your reservation:

A client may cancel his or her reservation and receive a full refund if the cancellation is made prior to the Monday before the tour. No refunds will be given after that time.

If Friends cancels the canoe trip:

Friends reserves the right to cancel any trip for safety reasons. A canoe trip might be cancelled if there is a 50% or greater chance of thunderstorms with lightning. Call the canoe hotline at (312) 939-0490, ext. 25 for current trip updates and information.

Since many of the costs associated with organizing canoe events are incurred whether or not the canoe event is actually held, Friends of the Chicago River does not offer refunds for canceled canoe trips.

When possible, Friends will reschedule a cancelled trip. If Friends must cancel a canoe trip, we offer three options for the use of your trip fee:

1. The fee can be applied to another trip on our schedule.
2. The fee can be applied to a rain date to be determined within one week of the cancelled trip.
3. The fee can be applied as a general tax deductible donation to Friends of the Chicago River.

We appreciate your understanding in this matter.